

CORD Seminar Series

Wednesday October 11, 2023

12-1pm

UCENT 480a

For remote participants: <https://asu.zoom.us/j/83520863880?from=addon>

Challenges of Public Service Coproduction

Dr. Trui Steen

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Dr. Trui Steen will discuss challenges related to the **collaboration between public sector professionals and citizens aimed at coproducing public services**. Insights from in-depth case study analysis of coproduction initiatives as well as survey studies are presented. Issues discussed include the capacity and willingness of citizens to engage in coproduction, public professionals' openness to collaborate with citizens, and expected outcomes of coproduction. Finally, we seek to understand how coproduction, while often initiated with a short-term perspective, can be sustained over time. This sustainability of coproduction refers to the outcomes that are co-produced, as well as building sustainable capacity for coproduction.